

# NORTH WEST RESOURCE CENTRE

## Introduction

North West Resource Centre is located on College Drive, Lincluden, on the A76 and is the Community Planning flagship for partnership working in Dumfries & Galloway.



**NORTH WEST RESOURCE CENTRE**  
 College Drive, Lincluden, Dumfries, DG2 0BX  
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North West Resource Centre services the immediate community of North West Dumfries (Lochside, Lincluden, Stakeford and Summerhill and Summerville). The area has an estimated population of 12,000).

North West Resource Centre was fully opened to the public on March 17<sup>th</sup> 2003 following £1.8million reconstruction of the former Lincluden House. A local survey undertaken by Community Planning partners Maxwelltown Umbrella Group had identified the need for comprehensive service delivery in the area of North West Dumfries

## Exterior

The facility is provided with 2 tarmac surfaced car parks capable of accommodating approximately 40 cars with an overspill park to the rear of the building. Security CCTV cameras are located at the main entrance on the outside of the building.



## Ground Floor

The facility includes a large foyer area housing reception facilities, a learning centre with fully equipped computer suite, fully equipped drop in suite, office, toilets and meeting room known as the Community Room. The Seminar room is located off the main reception and can accommodate up to 50, it has a PC, which is linked to an overhead projector, and there is also a Loop hearing system. Also located off the reception area is Hoagy's Café, which serves snacks and meals from 9am – 5pm, Monday – Thursday and 9am – 2pm on a Friday and can seat up to 50 people. The centre also has 2 interview rooms, a dry workshop, a wet workshop, a resource room, 3 offices, a caretaker's office, staff room, administration suite with 5 staff offices and administration foyer housing photocopying and filing facilities.

The childcare wing comprises a baby room (6weeks – 2year), 2-3year old room, 3-5 preschool (day & wrap around care), toilets, small kitchen, 1 office, 1 interview room, 1 after-school, special needs and kitchen/staff room, meeting & training space (seminar room, 2 interview rooms, dry workshop, resource room, Community Learning Office & Interview room, 3 offices, caretakers room, staff room), administration suite (4 offices) and administration foyer housing photocopying and filing facilities) and Hoagy's Café cafeteria space which seats up to 50



Reception



Café

Room	Capacity	Price per hour	Additional Information
Community Room	15 Max	£6.50	General purpose room; whiteboard with non-permanent marker pens and duster.
Computer Room	12 Max	£6.50	12 PCs with headphones, speakers & DVD players; Smartboard; whiteboard with non permanent marker pens & duster
Drop In Room	6 Max		6 PCs with headphones, speakers & DVD players; 4 writing desks; whiteboard with non permanent marker pens & duster
Dry Workshop	15 Max	£3.30	General purpose workshop suitable for meetings
Interview Room(s)	4 Max	£3.30	Meeting room(s) with table, chairs for maximum of 4 people
Seminar Room	50 Max	£10.80	General purpose room with computer and mounted projector
Wet Workshop	10 Max	£3.30	Workshop suitable for arts and crafts, technical classes etc, with workbenches and sink.

### Accessibility

North West Resource Centre ground floor is designed as user friendly for disabled users.

### Service Provision in North West Resource Centre

The following range of services are presently provided by the North West Dumfries Communities in Partnership within North West Resource Centre

- Dumfries & Galloway Citizens Advice Service – Benefits advice Mon/Fri
- Dumfries & Galloway Citizens Advice Service – Money Advice Wed
- Careers Scotland Careers Counselling – every fortnight
- Community Police Surgery – every week
- Business Gateway Adviser – appointment basis
- Business Support Group meetings
- Community Capacity Building Workshops (series),
- Taster classes on a variety of subjects
- IT & Computer Courses
- Pre School Childcare (0-5years)
- After School Childcare (5-14years)
- Building Healthy Communities
- Offices for rental
- Meeting & training space for hire
- Community training events and workshops organised by Partners
- Cafeteria services

There is a no smoking policy in operation throughout the facility.

North West Resource Centre produces a variety of leaflets informing the public, local businesses and users of the services available. Centre staff work with the voluntary management committee to develop marketing materials for the Centre to promote its use.