



Section 7

In this section you will find:

- Information and website addresses for organisations which may be of assistance to you as a Highlands & Islands ULR. (Please let us know if there are other useful websites that should be included in the list!)



Organisation	Website	Information
ACAS	www.acas.org.uk	The Advisory, Conciliation and Arbitration Service is a government sponsored body providing free, confidential advice on employment rights issues for employees and employers. Helpline - Monday to Friday, 8am to 6pm 08457 47 47 47 (Minicom users 0845 061 600).
Aim Hi	www.aim-hi.org	A website exploring the creative based industries in the Highlands and Islands - from film making to software development.
Am Baile	www.ambaile.org.uk	A treasure trove of fascinating photographs, maps, printed information, etc. about Highland history and culture which may spark a learning interest. In English and Gaelic.
BBC	www.bbc.co.uk/learning	This site provides online learning, support and advice. The site is easy to use, the learning is fun and there are some great quizzes! An excellent resource.
Big Plus	www.thebigplus.com	The Big Plus is Scotland's national adult literacy and numeracy campaign that helps people improve their reading, writing and number skills. The helpline offers advice and puts people in touch with local tutors. Tel: 0808 100 1080
Careers Scotland	www.careers-scotland.org.uk	The site provides information about the work Careers Scotland does with people, employers and the learning and guidance community. Good tips on career and job search, CVs, etc. Contact Tel: 0845 8 502 502



Organisation	Website	Information
Careers Gateway	www.careers-gateway.co.uk	Another user-friendly website offering information and practical advice on all aspects of career and job search as well as self assessment. Good links to other organisations.
Sure Start ChildcareLink	www.childcarelink.gov.uk	For information about child care facilities in your area, log onto this site.
Citizens Advice Centre	www.citizensadvice.org.uk	This website provides a host of information on a whole range of subjects. Log on to access that information or to find your local citizens advice bureau. Your local library will also be able to provide you with information about your local citizens advice bureau.
Citizens Advice Scotland	www.cas.org.uk	The national umbrella organisation for local Citizens Advice Bureaus. Provides support and information on money matters, benefits, debt, consumer issues, employment law, tax and more.
City & Guilds	www.city-and-guilds.co.uk	City & Guilds is the UK's leading vocational awarding body. If you are looking for information about vocational qualifications, this site is well worth a visit. Also contact 0207 294 2800
Close the Gap	www.closesthegap.org.uk	Close the Gap works with employers and employees across Scotland to encourage and enable action to address the gender pay gap. The website contains resources for trade union reps, employers and individual workers. Contact Tel: 0141 337 8131



Organisation	Website	Information
Connexions	www.connexions-direct.com/jobs4u	Information about different types of jobs available in Scotland and England. Also provides jobs descriptions, skills, training and qualities required for jobs.
Dyslexia Scotland	www.dyslexiascotland.org.uk	This site contains information about what services are provided by Dyslexia Scotland, etc. You can also contact them by phone on 0844 800 84 84. Also contact info@dyslexiascotland.org.uk
Diverse Routes	www.diverseroutes.co.uk	A good website for inward migrants and those without English as their first language. Offers support and advice regarding how to access Higher Education.
Hi Jobs	www.hijobs.co.uk	Useful website regarding living and working in the north of Scotland. Includes information on local career prospects, businesses, training, etc.
Highlands & Islands Enterprise	www.hie.co.uk	Useful website for information about the Highlands & Islands. HIE's activities include: provision of business support services, delivery of training and learning programmes and assistance for community and cultural projects. Contact Tel: 01463 244469 or info@hient.co.uk
Highland Adult Literacies	www.halweb.co.uk	Website devoted to literacy and numeracy training opportunities in the Highlands. Good links to other organisations.



Organisation	Website	Information
Highlands and Islands Equality Forum - HIEF	www.hief.org.uk	A project to raise awareness about equality issues within the Highlands and Islands. Training courses offered on equality themes. Tel 01463 251734 for more details.
hi-ways (Partnership of public agencies in Highlands & Islands)	www.hi-ways.org	The hi-ways site provides information to all public service information across the Highlands & Islands. Has a section on learning and is useful for links to other sites. Link to highlandlife.net which offers useful information for new inward migrants.
Hot Courses.com	www.hotcourses.com	Provides a search engine to select courses and also gives information on funding and feedback from students.
ILA Scotland	www.ilascotland.org.uk	For information on opening an Individual Learning Account. Contact Tel: 0808 100 1090
Jobcentre Plus	www.jobcentreplus.uk	This website provides help and advice on jobs and training for people who can work and financial help for those who cannot work.
LANTRA	www.lantra.co.uk	Information on learning opportunities within the environmental and land based industries.
LEAD Scotland	www.lead.org.uk	Log onto this site for information about Lead Scotland, (Linking Education and Disability) a voluntary organisation which supports disabled people and carers to access learning. Local contact Tel: 01463 258820



Organisation	Website	Information
Learn Direct Scotland	www.learnirectscotland.com	For information on learning opportunities, course provision in your area and advice on learning. Contact Tel: 0808 100 9000
Learning at Work Day	www.campaign-for-learning.org.uk	While this site is mainly aimed at workplaces in England, there are some really useful tips for organising a Learning at Work Day event.
Learning Works	www.learning-works.co.uk	A one-stop-shop to assist in sourcing training/learning provision and information in the Highlands & Islands. Excellent site. Tel: 01463 234171 or hie.general@hient.co.uk (You can find further information about this site in Section 4.)
NUJ	www.nujtraining.org.uk	Online learning for writers and journalists and useful information for trade unions.
NUS	www.nus.org.uk	The National Union of Students website provides useful information on funding for studying and gives a flavour of student life.
One Workplace Equal Rights	www.oneworkplace.org.uk	This website provides a range of resources for unions, employers and employees on promoting equality and tackling discrimination.
PACE	www.skillsdevelopmentscotland.co.uk/redundancy	PACE provides support to employees when an organisation is facing redundancy issues. Helpline: 0808 100 1855
PlanIT Plus	www.planitplus.net	Information about careers and lifelong learning and articles on work related topics. Useful gateway site with some good links to other websites.



Organisation	Website	Information
Rural Gateway	www.ruralgateway.org.uk	Lots of information regarding learning, local services and other opportunities throughout rural Scotland. Good linkages to communities in the Highlands and Islands.
S1 Learning	www.s1learning.com	In their own words, the number one place to look for over 20,000 Scottish courses.
Scottish Childminding Association – SCMA	www.childminding.org	All you need to know about becoming a childminder or hiring one. For local information contact 01463 715545.
Scotland's Colleges	www.scotlandscolleges.ac.uk	Visit this website to find links to the key sector support agencies of COLEG, SCI, Equality Forward, ASC and SFEU as well as the 43 colleges in Scotland.
Scottish Credit and Qualification Framework	www.scqf.org.uk	Confused about different qualifications and credits? Log onto this site for helpful explanations about the different qualifications and credit levels and a copy of the new Scottish Qualifications Framework.
Scottish Government	www.scotland.gov.uk/Topics/Education	If you are interested in policy, you can find information about the Scottish Government's policies/strategies on training, lifelong learning and literacy on this site. Contact Tel: 0131 556 8400



Organisation	Website	Information
Scottish Qualifications Authority	www.sqa.org.uk	This site provides information about the SQA, the national body in Scotland responsible for the development, accreditation, assessment and certification of qualifications other than degrees.
Scottish Union Learning	www.scottishunionlearning.com	Use this site for up-to-date information about Scottish Union Learning activities in Scotland, including information and events in the Highlands & Islands. Tel: 01463 248 905
Scottish Union Learning Online Forum	http://forum.scottishunionlearning.com	Visit the Scottish Union Learning Online Forum to view and share news on union learning in Scotland. This Forum is a resource and network for Union Learning Representatives, SULF Project Workers and Union Officials.
Sector Skills Alliance Scotland	www.ssascot.org.uk	If you are seeking information about the work of sector skills councils this is a good site to start your search. Contact Tel: 0845 072 5600
Skills Development Scotland	www.skillsdevelopmentscotland.co.uk	The new skills umbrella body incorporating Careers Scotland, Learn Direct, ILA, Big Plus and key skills elements within HIE. Good links to many other websites.
STUC	www.stuc.org.uk	If you are looking for information about the trade union movement in Scotland, log onto this site. Contact Tel: 0141 337 8100
Student Loans Company - SLC	www.slc.co.uk	Information regarding grants, loans and other financial services offered to over one million students a year throughout the UK.



Organisation	Website	Information
Support 4 learning	www.support4learning.org.uk	Helps choose a course or learning route and gives advice on how to finance this.
TUC	www.unionlearn.org.uk	Information about trade union education including ULR training Union Rep and Health & Safety courses in Scotland. Regional Contact: Harry Cunningham on 0141 221 8545.
Unionreps TUC Online	www.unionreps.org.uk	This site is the web portal for trade union reps and membership is free to all reps from TUC affiliated unions. The site offers access to bulletin boards; newsletters; directory of online resources; training courses and events in your area among other things. Contact: unionreps@tuc.org.uk
UnionsWork	www.unionswork.org	For workers in Scotland, this site gives easy access to information on rights at work and on the benefits of trade union membership.
Volunteering Highland	www.volunteeringhighland.org	Information on volunteering opportunities and how you make a difference in your community. A good way to build new skills and to try volunteering in a new work setting. Volunteer Centres throughout the Highlands. Tel 01463 711393 for details.
WEA	www.weascotland.org.uk	The WEA is a national, democratic, voluntary sector provider of community based and workplace-based adult learning.



Organisation	Website	Information
WEA Women@work	www.weawomenatwork.org.uk	A Highland-wide women's network which provides information, learning and support for working women in the Highlands. Worth checking for courses and learning events in your area. Contact 01463 710577 for more information.
workSMART - TUC	www.worksmart.org.uk	This site helps today's working people get the best from work. workSMART provides free comprehensive, plain-English guides to all aspects of employment rights, health at work, pay and pensions, as well as a jargonbuster to explain technical terms and an interactive trade union finder.